

MultiCorder PRI/T1

Simple Connectivity, Powerful Features, Affordable Price

The MultiCorder from Intelligent Recording delivers a simple and affordable solution for recording PRI lines. The MultiCorder is provided with Intelligent Recording's proven BackOffice Recording software to provide a robust recording solution that is simple to install and affordable.

Each MultiCorder unit can record all channels on the PRI, add additional units on the same host PC (up to 5 per PC) for larger installations, multiple PCs can be used.

BackOffice Software Overview:

- Records Caller ID, Number Dialed and Date & Time
- No complex network setup
- Caller ID and digits dialed recorded as part of call record
- 'True Digital' recording

Because talk isn't cheap ...

There are many valuable reasons why companies record telephone conversations:

- Customer service quality monitoring- recording calls ensures best practice
- Transaction recording record critical information to ensure accuracy of transactions
- Compliance monitoring- ensure industry regulations
 are met
- Security alerts- record threats and verbal abuse.

Flexible set-up for multiple applications

Set-up options include:

- Directional Recording -Record all calls, record just inbound or outbound only.
- **SMDR Integration** available for most PBXs enables tracking calls by extension.
- Encryption Option ensures security of recorded calls.

Almost every company has a call record application that can deliver substantial business benefits. What's yours?



BackOffice Recorder Software:

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Port No.	ENC	State	Serial No. or Port No.	Name	Call	Unit Type	Destination
1		Good	1111003400	31	Incoming Exter	ISDN	C:\Users\Andrew Roberts\Docume
2		Good	1111003401	32	Outgoing Exter	ISDN	C:\Users\Andrew Roberts\Docume
3		Good	1111003402	33	Idle	ISDN	C:\Users\Andrew Roberts\Docume
4		Good	1111003403	34	Incoming Exter	ISDN	C:\Users\Andrew Roberts\Docume
5		Good	1111003404	35	Idle	ISDN	C:\Users\Andrew Roberts\Docume
6		Good	1111003405	36	Idle	ISDN	C:\Users\Andrew Roberts\Docume
7		Good	1111003406	37	Idle	ISDN	C:\Users\Andrew Roberts\Docume
8		Good	1111003407	38	Idle	ISDN	C:\Users\Andrew Roberts\Docume
9		Good	1111003408	39	Idle	ISDN	C:\Users\Andrew Roberts\Docume
10		Good	1111003409	40	Idle	ISDN	C:\Users\Andrew Roberts\Docume
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12		Good	1111003411	42	Idle	ISDN	C:\Users\Andrew Roberts\Docume
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15		Good	1111003414	45	Idle	ISDN	C:\Users\Andrew Roberts\Docume
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- Combine Hardware on same Host PC-- Analog Recorder for Radio Channels, Digital Recorder for a group of Digital Phones or add a few IP Phones to record, all is possible using the provided BackOffice4IP Software.
- Call Storage- store calls on host PC or Server or on any network drive.
- Certified Solution Package-Let Intelligent Recording provide the entire turn-key package. Refer to our web site for details on our Certified Solution Package, with complete remote installation support.

Call Reporter Pro 2 Included:

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Click for Demonstration of Call Reporter Pro 2 Software

- Advanced Search, Playback & Export – Search by Date/Time, Caller ID, Number Dialed, or Extension with SMDR.
- Speed Playback Control
- Multiple Bookmarks
- Multiple User Logins
- Call Playback/Modification Log
- Erase a portion of any call
- Reports plus Call Scoring

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